



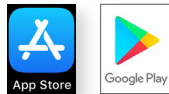
Overview

With the SmartHub mobile app, you can receive notifications from your SmartHub provider, pay your bills, report problems with your service, and contact us, all from your mobile device.

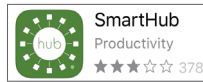
Getting started is easy – you just need to install the app and log in. It's that simple.

Install SmartHub

Step 1: On your mobile device open your app store application.



Step 2: Search for **SmartHub** in the search bar and look for the SmartHub icon. Follow the instructions to install the app on your device.

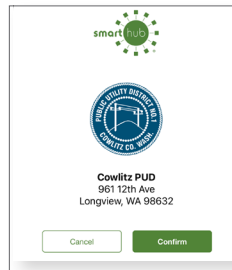
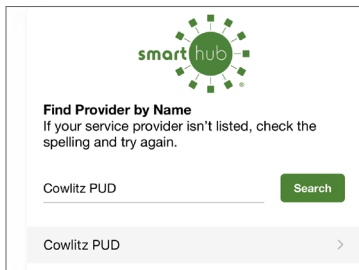


Step 3: Once the app installs, open it on your device.

Step 4: After SmartHub opens to the initial launch screen, tap the appropriate button to search by **Name**. Enter any **Cowlitz PUD** on the next screen



Step 5: After the search results appear, tap **Cowlitz PUD** on the list presented. Then tap the **Confirm** button to confirm your choice.

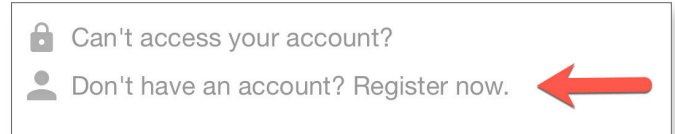


Step 6: When the SmartHub login screen appears, register your new account using the instructions that follow.

Register a SmartHub Account

If you already have a SmartHub account, you can simply login using your existing email address and password. If you don't have a registered SmartHub account, you can register using the steps below.

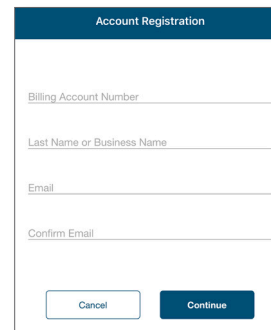
Step 1: From the SmartHub login screen, look for the link that says **Don't have an account? Register now**.



Step 2: On the registration screen, fill in the following:

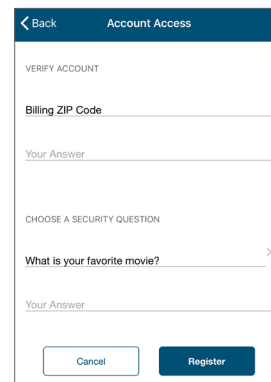
- Account number (found on your bill)
- Last name or company name (exactly as it is on the bill)
- Type in an email address you'd like to associate with your SmartHub account and notifications.

Click the **Continue** button.



Step 3: On the security check screen, answer all of the security questions on the screen.

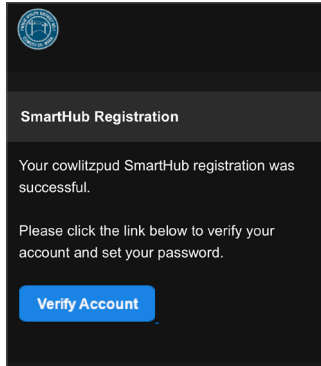
Click the **Register** button again.



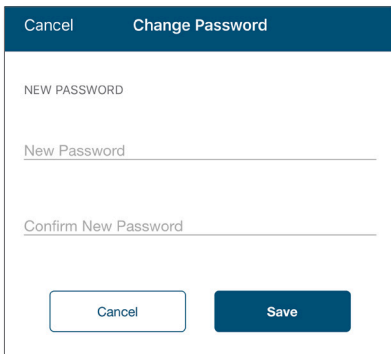


How To Download SmartHub App and Register Account (Mobile)

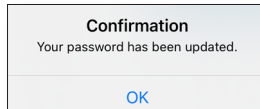
Step 4: After you click the **Registration** button, you will receive an email that will ask you to **Verify Account**.



Step 5: The next step will ask you to set your new password on your account. Type your new password in twice and tap **Save**.

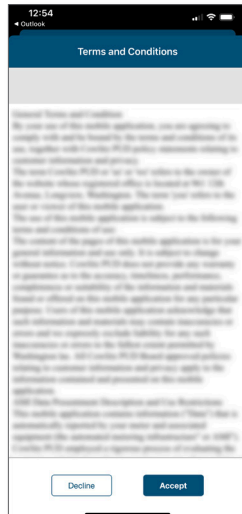


Step 6: You will received a confirmation that your password has been updated.



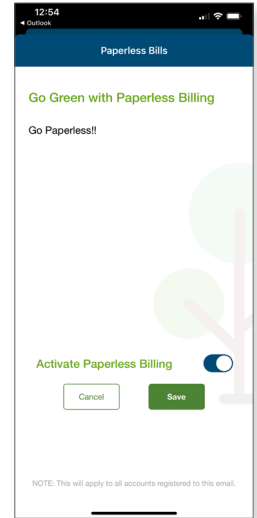
Step 7: During your first log in, you may be asked to accept our terms and conditions.

Click the **Accept** button to do so.



Step 8: You will also be prompted on the next screen to sign up for Paperless Billing.

If you would like to activate this feature, just slide the **Activate Paperless Billing** slider to the right and tap **Save**.



Congratulations! You have successfully installed the app and registered your SmartHub account.

Start to browse through the features to learn all of the ways that SmartHub can save you time and money!

